

# Lower Mahanoy Township Municipal Authority



## Office Hours

- ❖ *Tuesdays* 9:30 am - 3:30 pm
- ❖ *Wednesdays* 9:30 am - 3:30 pm
- ❖ *Thursdays* 9:30 am - 3:30 pm

Telephone: 570-758- 3615 Fax: 570-758- 5465

Email: [LMTMA@LMTMA.COM](mailto:LMTMA@LMTMA.COM)

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## CCR

The Lower Mahanoy Township Municipal Authority has their annual Consumer Confidence Report (CCR) available on its website LMTMA.COM. The CCR can be accessed at the following URL: [lmtma.com/files/documents/CCR%202012.pdf](http://lmtma.com/files/documents/CCR%202012.pdf) or by going to our website and clicking on the banner. If you do not have internet access and would like a copy please feel free to contact our office during regular business hours and we will be glad to supply you with a paper copy.

## NEW AREA CODE AND DIALING

Just a reminder that starting September 21, 2013 area residents will be required to dial ten numbers instead of the present seven to make a local call. Then on October 13, 2013 anyone acquiring a new phone number in this area will be given a number with a new area code (272). Sources say it is necessary because of the rapid growth and extensive use of cell phones in the existing (570) area code.

## LEAD AND COPPER TESTING

For those who have participated in the lead and copper testing in the past, the Authority is again required to perform these tests. Tentative date for testing is the beginning of August 2013. Our operator will be contacting those customers that have participated closer to that time.

## WEBSITE

The Lower Mahanoy Township Municipal Authority has a website that our customers can access for newsletters, meeting dates, hydrant flushing dates, contact information and rules and regulations for the water and wastewater systems. If you have internet access, please check out the customer service page with many options available to our customers. Also look for the link to receive notifications and alerts via email or text. The link is located in the upper right corner of the picture and also in the customer service section. The web address is [LMTMA.COM](http://LMTMA.COM).

***Customer Service is Our #1 Priority***  
***After hour contact – 570-274-0554***

### **CASH PAYMENTS**

Just another reminder that any customer of the Authority who desires to make payment for their services in the form of cash shall make their payments in person at the Authority's Office during normal business hours Tuesday through Thursday from 9:30 a.m. to 3:30 p.m. Customers who make payment for their services in cash either through the drop box or mail do so at their own risk. If cash payments are not received and receipted by Authority personnel, it will be presumed that said cash payments have not been made as no proof of payment exists.

### **DAMAGE**

Please contact the Authority Office immediately at 570-758-3615 if you discover that damage has occurred on either the water or wastewater system so that the proper repairs can be scheduled. The Authority would like to say thanks to those people who have taken the time to report damage and/or leaks. It is greatly appreciated.

### **RESURFACING OR CEMENTING**

The Authority would like to remind all its customers that if you are planning to resurface your driveway, cement new sidewalks or any other work that would come in contact with your water or wastewater service lines, you must contact our operator at 570-274-0554 at least 48 hours in advance of the work to be performed on your property.

### **POOL FILLING RESTRICTIONS**

If a consumer desires to fill or add water (300 gallons or more) to a swimming pool, the consumer must contact the Authority or its operator to obtain the written permission as to the time, date and amount of water which the consumer may use to fill or add to the pool and any restrictions that may be placed upon the water service at that time. If the consumer violates this provision, the water service to the property may immediately be terminated without prior notice and in addition, the violator shall be subject to the payment for the cost for termination or restoration of service, the actual or estimated amount of water used and a penalty of \$300 for damage to the water system. For more information, consumers may either contact the Municipal Office at 570-758-3615 or the plant operator at 570-274-0554 or you may send a request through our website under the customer service heading on the left of the webpage.

### **CUSTOMER INFORMATION UPDATE**

**The Authority is requesting that customers who may have had a change of address or phone number recently need to contact our office via the website, mail, phone or in person and update this information. Also landlords need to keep the Authority informed on the names and addresses of their current tenants so that newsletters, flushing notices, etc...can be mailed to them.**

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